

Is This the End for Self and Plan Management?

Learn about the NDIS Review Recommendations
and how to have your say

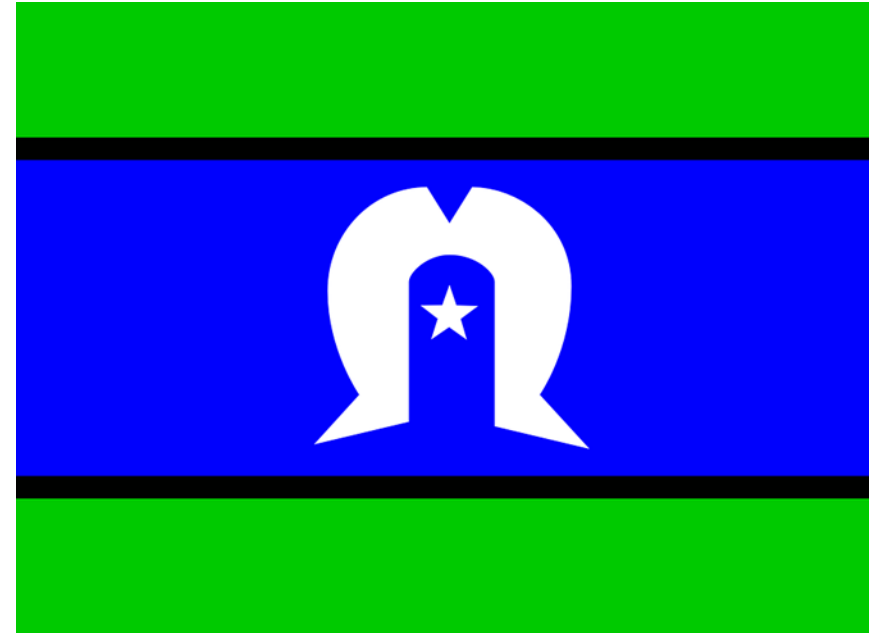


Self Manager Hub

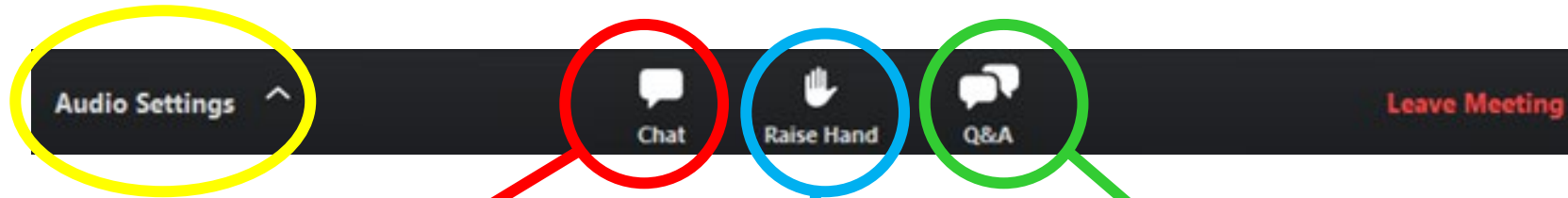
Acknowledgement of Country



Self Manager Hub



Housekeeping



Click on the **Chat** button to send messages to the SMH team, or to everyone attending the webinar.

You can click on the **Raise Hand** button if you want to speak to ask a question.

Click on the **Q&A** to ask a question of the SMH team. You can do this anonymously if you prefer.

Recommendations from the Independent NDIS Review



Foundational Supports

General supports:

- Available to all people with disability under the age of 65.
- Includes navigation support, peer support, self-advocacy, disability employment supports, information and capacity for individuals, families and communities.

Targeted supports:

- For people 0-65yrs not eligible for NDIS and in most need of additional support.
- Includes home and community care, aids and equipment, early childhood supports, psychosocial supports and transition supports for youth.

Recommendations from the Independent NDIS Review



Foundational Supports

- Invest in and redesign information, advice & capacity building supports (ILC).
- Navigation support for people with disability outside the NDIS.
- Early support for kids with development concerns and disability.
- Capacity building for families and carers of kids with developmental concerns and disability.
- Home and community care programs for people with disability outside the NDIS.
- Nationally consistent aids and equipment program outside the NDIS.
- More mental health supports outside NDIS.
- Support for youth 9-21yrs to manage key transition points (eg, secondary school, employment and living independently).

Recommendations from the Independent NDIS Review



Navigators

- Support all people with disability to navigate mainstream, foundational and NDIS systems.
- Assist people before they access the NDIS, through proactive outreach and support.
- **Replace LACs, ECA Coordinators and Support Coordinators.**
- Provided in local communities, with a nationally consistent framework.
- Specialist Navigators qualified in allied health or social work, with lower caseloads for participants who have more complex or specific needs.
- Support participants to use their NDIS funding and check-ins.
- Appointed by Tender.

Recommendations from the Independent NDIS Review



Eligibility and Access

- Focus on significant functional impairment and needs, rather than medical diagnosis.
- Removal of the Eligibility Lists.
- Removal of primary and secondary disability.
- Functional Impact Assessment covering broad range of domains (e.g. cognitive, language, social-emotional, motor and adaptive behaviour) to decide eligibility.
- Functional assessment completed by person's treating professional, funded by the Government.
- Simplify Access Request and Supporting Evidence forms, with guidance on how to apply.

Recommendations from the Independent NDIS Review



Early Intervention

Early Childhood (under 9yrs)

- Expand child development checks to identify kids with developmental concerns and disability, and link to early intervention.
- All kids 0-9yrs to enter the NDIS under early intervention requirements, rather than permanent eligibility.
- Early intervention capacity building supports for kids based on best practice principles and evidence.
- Supports guided by a lead practitioner (key worker), and delivered in homes, early childhood settings and schools wherever possible.

Psychosocial Disability

- Early intervention pathway for **most** new participants with psychosocial disability.

Recommendations from the Independent NDIS Review

Changes to Planning



- **3 steps:**
 - Support Needs Assessment
 - receive budget from assessor
 - develop plan of action with Navigator
- Support Needs Assessment by allied health professional with disability expertise, employed / contracted by the NDIA, to decide funding budget.
- Evidence from participant, treating professional(s) if required, and consider participant's life circumstances.
- NDIA to pay for professional assessments and reports if more info needed.
- Plan budgets set on 'whole-of-person' level, rather than individual support items.
- Flexible budget (replaces Core & Capacity Building).
- Housing and living budget and stated supports for AT and capital not flexible.

Recommendations from the Independent NDIS Review



Housing and Living Supports

- 24/7 supports to be funded at 1:3 ratio, with few exceptions.
- Separate to flexible budget – stated supports for assistive technology, equipment and other one-off capital costs. Could add funds from flexible budget to housing and living supports, but not vice versa.
- Participants needing 24/7 living supports should receive funding to trial new living arrangements before they commit to them.
- Participants sharing supports should be assisted by a Shared Support Facilitator to have a say in how their shared living arrangements are governed.

Recommendations from the Independent NDIS Review



Psychosocial Disability

- Investment in mental health systems outside of the NDIS.
- Support from a trauma-informed Navigator with expertise in psychosocial supports.
- Early intervention pathway for most new participants with psychosocial disability (s.25).
- Focus on personal recovery and increasing independence.
- Integrated complex care coordination approach between NDIS and public mental health systems for participants with complex needs.
- Requirement that psychosocial support providers be registered, provide evidence-based supports, and comply with a new support-specific practice standard (e.g. specific training in psychosocial disability).

Recommendations from the Independent NDIS Review



Provider Registration

Mandatory registration of all providers. No Plan Management, pay via NDIS card.

Advanced Registration - high-risk supports (e.g. daily living supports in group homes).

General Registration - medium-risk supports (e.g. high intensity daily personal activities, complex bowel care or injections, and supports with significant 1:1 contact with people with disability).

Basic Registration - lower-risk supports (e.g. sole traders, smaller organisations, social and community participation supports, and supports with more limited 1:1 contact with people with disability).

Enrolment - lowest-risk supports (e.g. consumables, equipment, technology, home and vehicle modifications, gardeners and cleaners).

Recommendations from the Independent NDIS Review

Provider Registration / Enrolment Requirements



Advanced Registration: NDIS code of conduct training, NDIS Worker Screening Check, subject to complaints process, incident reporting, practice standards, performance measurement, in-depth audit, suitability assessment of provider and key personnel, ongoing monitoring and compliance.

Basic Registration: NDIS code of conduct training, NDIS Worker Screening Check, subject to complaints process, reporting of incidents, practice standards, performance measurement, suitability assessment of provider and key personnel, ongoing monitoring and compliance.

General Registration: NDIS code of conduct training, NDIS Worker Screening Check, subject to complaints process, incident reporting, practice standards, performance measurement, proportionate audit, suitability assessment of provider and key personnel, ongoing monitoring and compliance.

Enrolment: NDIS code of conduct training, NDIS Worker Screening Check, ongoing monitoring and compliance.

Recommendations from the Independent NDIS Review

NDIS Provider & Worker Registration Taskforce



- **Natalie Wade**, human rights lawyer and disability advocate
- **Michael Borowick**, former ACTU Assistant Secretary and training and safety expert
- **Vicki O'Halloran**, former Administrator of the Northern Territory
- **Allan Fels**, former chair of the Australian Competition and Consumer Commission.

Recommendations from the Independent NDIS Review

NDIS Provider & Worker Registration Taskforce



The Taskforce will provide expert advice on:

- The design and implementation of the graduated, risk-proportionate regulatory model.
- A Provider Risk Framework that identifies and evaluates the risk profile of different types of supports and providers. It would also clarify new arrangements for platform providers, and circumstances where participants directly employ their workers (including 'Services for One').

Recommendations from the Independent NDIS Review

NDIS Provider & Worker Registration Taskforce



The Taskforce will provide expert advice on key design elements and implementation of the new provider regulation model, so that the changes:

- Uphold the rights of people with disability to decide their own best interests, improving their ability to exercise choice and control over the providers that they use, and this is central to design of the new regulatory model, and
- Enable people who are self-managing in the NDIS, employing and engaging their own workers and providers to continue to do so, and
- Reduce the potential for risk of harm to people with disability by taking a proportionate and risk-based approach to regulation that considers both provider and support risk, and the circumstances of the people who use those services, and
- Increase quality and innovation of services and supports for all NDIS participants.

Recommendations from the Independent NDIS Review

NDIS Provider & Worker Registration Taskforce



The Taskforce will work with the Department of Social Services, NDIA and the NDIS Quality & Safeguards Commission to report to the Minister for NDIS in 2024. The report will give advice on:

- The design and implementation of the recommended graduated risk-proportionate regulatory model, as it relates to upholding the rights of people with disability to exercise choice and control,
- A Provider Risk Framework that identifies and evaluates the risk profile of different types of supports and providers,
- Arrangements for platform providers and circumstances where participants directly employ their workers.

Recommendations from the Independent NDIS Review

It's time for you to have your say
and have your voice heard



- If the recommendation for mandatory provider registration is accepted, what will it mean for you?
- What do you want the Taskforce to know?

Note: This event is being recorded. By speaking at this event you agree to have your views shared with the public and with decision makers. If you don't want your words or image used, please let us know before speaking. Please keep your contribution to under 2 minutes. Thank you.

Recommendations from the Independent NDIS Review



What you can do next to have your say...

- Raise your concerns and questions at the next [Hybrid Town Hall briefing on the NDIS Review](#), and have your say. 11.30am-1.00pm Monday AWST 19/02/24 (Perth and online)
- Write to Minister Bill Shorten.
- Write to the NDIS Provider and Worker Registration Taskforce at NDISRegistrationTaskforce@dss.gov.au.
- Write to your local federal MP and ask for a meeting.
- Contact the [National Disability Representative Organisations](#) and ask them to advocate for you.
- Fill out the Self Manager Hub [survey](#).
- **Please support our work by joining the SelfManagerHub.org.au you can claim this on your NDIS plan.**